



## PEOPLE EXPERIENCE ASSOCIATE

Position: Hourly

Location: Belleville & Quinte Region

Schedule: 30+ hours per week;  
Week days, one evening and at least one  
day on the weekend

Closing Date: October 15, 2021

### To work for the YMCA of Central East Ontario is to:

- Enjoy a variety of experiences
  - Enjoy & Work in a diverse and socially inclusive environment
  - Enjoy meeting new people and making new friends
  - Help create meaningful opportunities that impact the lives of individuals
  - Help increase the health of our communities
  - Feel appreciated as an individual
  - Work in an environment where you can make a meaningful contribution
  - Have work-life balance and a family friendly environment.
  - Make a difference in your community
- You can accomplish all of this while having fun in a challenging and dynamic atmosphere!

The YMCA of Central East Ontario is a charity dedicated to strengthening the foundations of community by being a recognized leader and valued partner in the development of healthy communities. This position requires a commitment to the Y mission and core values of caring, honesty, inclusiveness, respect, responsibility, which form the foundations of all Y programs and services.

## What You Will Do:

The YMCA of Central East Ontario is seeking individuals who enjoy changing people's lives for the better, enjoy working in a rewarding environment, thrive on learning new skills, enjoy variety in their day work **and most of all.... like being with people and making new friends.**

### It's ALL about PEOPLE, VARIETY, EXPERIENCE

#### Some Days Membership

- Greet each member, participant, potential member, volunteer and staff with a welcoming attitude and smile.
- Provide friendly service, assistance and information to each member, participant, potential member, volunteer and staff when they are attending the YMCA in person or when they call
- Promote YMCA membership in a positive and professional manner
- Develop positive relationships with your team, members and volunteers
- Support and work as part of a team to ensure excellent service to both customers and fellow employees.

#### Other Days Health & Fitness

- Actively work towards maintaining a neat, clean, safe and organized area; as per Covid-10 protocols
- Attend all team building events, meetings, planning sessions and training events.
- Educate members about the components of fitness, equipment safety, training principles and technique.
- Provide member education and circulate the workout area on a regular basis.
- Approach members and initiate conversations with members to build relationships.
- Provide orientations to members in the Conditioning Centre.
- Provide excellent programs to assist member in meeting goals.

#### What you will bring to the position:

- Minimum OSSD
- Flexibility and Enthusiasm
- Excellent telephone skills and computer skills
- Vulnerable Sector Check issued no later than 30 days preceding your start date
- A willingness to learn and grow
- First Aid & CPR C
- Excellent interpersonal skills and outgoing personality

#### Working Conditions:

- Variable hours – may include evenings and a day on the weekend
- A safe, welcoming and inclusive environment
- A friendly and welcoming environment
- If you are hired, prior to your start date and as a condition of your employment, you will be required to provide proof that you are fully vaccinated against COVID-19 or have a valid medical or other human rights exemption.

#### What the YMCA of Central East Ontario has to offer:

- YMCA membership
- Flexible scheduling
- Employee discounts for Child Care, Day Camp and Programs
- Employee Assistance Program
- Training, development and Certification opportunities
- A rewarding job with learning opportunities to grow and gain experience in multiple areas

**Preference to those who are excited about working with people, enjoy learning, enjoy being part of a team and respect an atmosphere where people will thrive on change and diversity.**

#### How to Apply:

All interested candidates are to submit a resume to:

Carly Butterworth

Manager of Human Resources

Email: [carly.butterworth@ceo.ymca.ca](mailto:carly.butterworth@ceo.ymca.ca)

**Applications will be received until October 15, 2021**

The YMCA of Central East Ontario is committed to an environment that is barrier free; if you require accommodation during the hiring process, please inform us in advance so that we can arrange reasonable and appropriate accommodation. The YMCA of Central East Ontario values the diversity of people and communities and is committed to excellence and inclusion in our Association.