



Our branches have been open for nearly a month and we want to thank you! Thank you to our members for your patience and cooperation as we re-open our facilities and for following our new procedures. We are happy to see you!

What to Expect at the Y in October & November

Membership Fees & Payments Update

Membership Fees will be processed to all Adult, Membership Plus, Family and Student member accounts on **October 1st or 15th (depending on your payment schedule)**.

Child & Youth Membership

No payments will be processed for individual Child/Youth membership in October. With the health and safety of our children and youth members and all of our families, staff and volunteers top of mind, we believe it is in the best interest of everyone concerned that we delay the re-introduction of child & youth programs and swim lessons at this time.

It would appear that we are in the beginning stages of a second wave of COVID-19 cases in the province of Ontario. We feel that with children recently returning to school and the challenges experienced by our families, that it is in the best interest of our families and their children, to postpone introducing additional programs at this time.

We are hopeful that we can introduce swim lessons and a limited number of youth programs beginning November 2nd, with registration starting mid-October. We will keep you updated as we move forward or if the pandemic dictates otherwise.

At the YMCA of Central East Ontario we use our core values of caring, honesty, respect, responsibility and inclusiveness to guide us during our decision making process. Further, we follow some basic principles including health, safety, compassion and service to others.

We thank you; our members for your commitment to our YMCA and appreciate your understanding during these unprecedented and challenging times we are facing. Together we can overcome and be stronger together when we support each other.

Membership Fee Reduction

Your YMCA has experienced a significant financial loss over the past six months and our operating costs have increased substantially with the addition of PPE, cleaning and sanitizing supplies, the introduction of cleaning protocols and increased staff resources

to ensure the health and safety of our members, staff and volunteers.

Despite these challenges for our YMCA, we also recognize the hardships that many of our members and families have experienced as well. With that in mind, **we have made the decision to reduce membership fees in all categories in November.** We will post these fee changes in October.

Kids Kare

We are planning to re-open Kids Kare in all branches on Tuesday, October 13th, 2020. Spaces will be limited and will need to be reserved in advance. Watch for updates and booking information on social media and online at ymcaofceo.ca

The safety of our YMCA of Central East Ontario Members is our priority.

The safety of the members, supporters, staff and volunteers of our YMCA of Central East Ontario is our number one priority.

All Branches Will Be Closed on Thanksgiving Monday, October 12



Thanksgiving is a time for family and we want our members to take the time to spend with their families. Further, our staff have been working extremely hard since we re-opened to ensure our members are safe and have an enjoyable experience at our YMCA. We want to ensure our wonderful staff teams are able to enjoy Thanksgiving with their family or simply have some time off to rest, recharge and re-energize.

Who Can Access Our Branches?

Our branches are currently accessible to YMCA of Central East Ontario members only. This is a temporary change dictated by the pandemic. This enables us to effectively and accurately manage tracing in the event of a reported case of COVID-19 in any of our facilities.

- Only members of the YMCA of Central East Ontario may access our YMCA Branches in Belleville, Quinte West and Peterborough.
- Under normal circumstances we would welcome guests from other YMCAs; however these are not normal times, therefore members visiting from other YMCA Associations are not permitted access at this time.
- Guest passes will not be sold until further notice.
- Complimentary passes will not be accepted until further notice.

Thank you for being a member of our YMCA.

