

YMCA of Central East Ontario Summer Day Camp Update

MONDAY, JUNE 8, 2020

To Our Camper Families,

We know the profound effect the COVID-19 pandemic has on families locally and globally. For you and your campers, waiting to learn more about the status of summer camp has not made it any easier. We thank you for your patience as we wait to learn more from the province as to how summer camps will be able to operate.

With the decision to extend Ontario's state of emergency to June 30th, the YMCA has made the difficult decision to cancel all current day camp registrations.

We recognize the importance of day camp for children and acknowledge the role that it plays in your family's summer schedule. While we held out hope and reviewed a number of scenarios on how we may be able to support our families we once again came to the realization that we would not be able to provide the summer day camp experience that families and children have come to expect from us. We further believed that it was not in keeping with our core values if we waited any longer and did not give our families sufficient notice to allow them the opportunity to make alternate arrangements.

We assure you we will continue to explore options to provide a summer experience for kids, and the care many families need. Once we receive direction from the province, and when we are able to restructure camp in the parameters set out by the province and our local health authorities, we will do just that.

As a result of YMCA day camp being cancelled, you will receive a full refund:

- Within the next two weeks, families will receive full refunds of fees paid to date
- You will receive payment back by the same method by which you paid
- If you paid by credit card, these refunds can take an additional 5 to 10 business days for credit card companies to process

Families have been asking how they can help the YMCA during this challenging time. We are touched by the generosity and care our camp families demonstrate. If you are able help by converting a portion of your registration fee to a charitable donation, this would be an incredibly helpful gesture to ensure support where we need it most. To donate, please [click here](#).

We are exploring new ways to connect with our campers and their families virtually in the coming months. Watch for updates by email and online at ymcaofceo.ca.

Thank you for your support and patience through these unprecedented and challenging times. We look forward to staying in touch with you in the coming weeks.